SatelliteDish.com 954-941-8883



Utility Layout





System Settings Basic Settings

KEY FEATURES

Device Name – Contains last 6 digits of MAC Address

Network Mode – Define Ethernet port as Bridge or Router

Country Region – Will adjust the frequency channel and output power plan based on selected country

Spanning Tree– Prevent Network Loops using the STP

Basic Settings

Use this page to configure the basic parameters of device.

Device Settings

Device Name:	ap27dcb3 (max. 15 characters and no spaces)
Network Mode:	Bridge 🔻
Ethernet DataRate:	Auto 👻
Country/Region:	United States
Spanning Tree:	Enabled Obsabled
STP Forward Delay:	1 (1~30 seconds)
GPS Coordinate Settings	
Latitude:	N v 0 °0 °0 "
Longitude:	E • 0 ° 0 ' 0 "

STP Forward Delay– Adjust how often STP will reassess the network

GPS Coordinates – Manually input the GPS Coordinates for the Radio.

System Settings TCP / IP

General TCP / IP

TCP/IP – Basic configuration settings

RADIUS– General configuration, other RADIUS options also available as we will see later

Time Settings– Manual or server synchronization

TCP/IP Settings

This page configures the IP address, subnet mask, DHCP, network that is connected to the LAN port of the device.

IP Address Assignment

	Obtain I	P Address Automatic	ally	
	Use Fixed IP Address			
	IP Address :		192.168.1.1	
on	Subnet Mask :		255.255.255.0	
	Gateway Ip Address :		0.0.0.0	
	DNS 1:		0.0.0.0	
RADIUS	Setting	S	0.0.0.0	
Use this page to s	et the radius serv	ver settings.		
Authenticatio	n RADIUS Serv	ver		
IP Address:		0.0.0.0		
Port:		1812		
Shared Secre	t			
Global-Ke	ey Update			
every 3600	Seconds			
-				

Time Settings

You can synchronize System Log's time stamp with a public time server over the Internet.

Current Time:	Yr 2010 Mon 1 Day 1 Hr 0 Mn 21 Sec 12
Time Zone Select:	(GMT)Greenwich Mean Time: Dublin, Edinburgh, Lisbon, London
Enable NTP client update)
NTP server:	192.5.41.41 - North America 🔻
Manual IP:	0.0.0.0

Wireless Settings Basic Settings

Available Operational Modes

- > AP Access Point
- Wireless Client Station, CPE
- Bridge P2P, PXP, WDS Bridge
- > AP Repeating Repeater

Differences Between Modes

Function	Operational Mode			
Function	ΑΡ	Client	Bridge	AP Repeater
SSID	\checkmark	\checkmark		\checkmark
Lock AP MAC		\checkmark		
Broadcast SSID	\checkmark			\checkmark
HT Protect	\checkmark			\checkmark
Frequency	\checkmark		\checkmark	\checkmark
Ex. Channel	\checkmark		\checkmark	\checkmark
MAC Clone		\checkmark		

Wireless Basic Settings

Use this page to change the wireless mode as well as configure any associat parameters.

Disable Wireless LAN Interface

Operation Mode:	AP	•	Site Survey
Wireless Network Name(SSID):	Wireless		(more)
Broadcast SSID:	Enabled	🔘 Di	sabled
802.11 Mode:	802.11B/G/	N 🔻	
HT protect:	Enabled	O Dis	sabled
Frequency/Channel:	2437MHz (6) 🔻	
Extension Channel:	None 🔻	E	3W Options
Channel Mode:	20 MHz 🔻	5/1	0 / 20 & 40MHz
Antenna:	Internal (8 dBi)	External (N-Type)
Maximum Output Power (per chain):	12		28 26 dBm
Data Rate:	Auto		•
Extension Channel Protection:	None	-	

Wireless Settings VAP Profile List

Virtual Access Point Settings

16 Configurable VAP Profiles

- **802.1Q VLAN ID** VLAN pass through allows the devices user interface to be accessed through a VLAN.
- **Profile(x)** Each profile can be configured individually as seen on the next slide.

\$ #	Profile Name	\$ SSID	Security	Vlan ID	Enable
1	Profile1	Wireless	Open System	0	Always Enabled
2	Profile2	Wireless	Open System	0	
3	Profile3	Wireless	Open System	0	
4	Profile4	Wireless	Open System	0	
5	Profile5	Wireless	Open System	0	
6	Profile6	Wireless	Open System	0	
7	Profile7	Wireless	Open System	0	
8	Profile8	Wireless	Open System	0	
9	Profile9	Wireless	Open System	0	
10	Profile10	Wireless	Open System	0	
11	Profile11	Wireless	Open System	0	
12	Profile12	Wireless	Open System	0	
13	Profile13	Wireless	Open System	0	
14	Profile14	Wireless	Open System	0	
15	Profile15	Wireless	Open System	0	

Enable 802.1Q VLAN

Management VLAN ID:

Wireless Settings VAP Profile Settings

VAP Profile 1 Settings

Fundamental Settings– Profile name, SSID, Broadcast SSID, Security including WEP, WPA and WPA2

Wireless Separation – Prevent Associated users from connecting to each other over the wireless bridge and by-passing the Ethernet port

WMM – (Wi-Fi Multimedia) Support for wireless QoS

MAX Station – Number of clients allowed to associate

Profile Name:	Profile1
Wireless Network Name (SSID):	Wireless
Broadcast SSID:	Enabled
Wireless Separation:	🔘 Enabled 💿 Disabled
WMM Support:	Enabled O Disabled
Max. Station Num:	32 (0-32)
ecurity Settings	
Network Authentication:	Open System 👻
Data Encryption:	None 🔻
Mary Transie	Hex 🔻
Key Type:	
Key Type: Default Tx Key:	Key 1 🔻
Key Type: Default Tx Key: WEP Passphrase:	Key 1 Generate Keys
Key Type: Default Tx Key: WEP Passphrase: Encryption Key 1:	Key 1 Generate Keys
Key Type: Default Tx Key: WEP Passphrase: Encryption Key 1: Encryption Key 2:	Key 1 Generate Keys
Key Type: Default Tx Key: WEP Passphrase: Encryption Key 1: Encryption Key 2: Encryption Key 3:	Key 1 Generate Keys

Advanced settings are best at default

These features can help increase network performance when used correctly, often modifying them without need will negatively impact a networks performance.

TDM Coordination – best used with multiple clients

Space in meters – 1000 meter is default and can be used in most situations

Wireless Settings Advanced Settings

Wireless Advanced Settings

These settings are only for more technically advanced users who wireless LANs. These settings should not be changed unless you u changes will cause.

A-MPDU aggregation:	Enabled	Disabled
A-MSDU aggregation:	Enabled	Oisabled
Short GI:	Enabled	Disabled
RTS Threshold:	2347	(1-2347)
Fragment Threshold:	2346	(256-2346)
Beacon Interval:	100	(20-1024 ms)
DTIM Interval:	1	(1-255)
Preamble Type:	🔍 Long 🏾 🍳	Auto
IGMP Snooping:	Enabled	Disabled
RIFS:	Enabled	Disabled
Link Integration:	Enabled	Oisabled
TDM Coordination:	Enabled	Oisabled
Space In Meter:	1000	(0-15000 m)
Enable Traffic Shaping		
Incoming Traffic Limit:	102400	kbit/s
Incoming Traffic Burst:	20	kBytes
Outgoing Traffic Limit:	102400	kbit/s
Outgoing Traffic Burst:	20	kBytes

Wireless Settings **LAN-to-LAN**

Available in Wireless Client Mode – CPE Type

Situation: Typical WLAN packet delivery uses 3 Address Fields (DA, SA and BSSID) **Problem:** Can't support multiple clients behind client

Solution: Lan2Lan Utilizes all 4 available Address fields

- RA Receiver Address
- TA Transmitter Address
- DA Destination Address
- SA Source Address

Note: AP must support LAN-to-LAN mode

Multi-Client – Traditional packet delivery method is compatible with all AP's

Wireless Advanced Settings

These settings are only for more technically advanced users who have a wireless LANs. These settings should not be changed unless you understand changes will cause.

A-MPDU aggregation:	Enabled	C Disabled
A-MSDU aggregation:	C Enabled	Disabled
Short Gl	C Enabled	Disabled
RTS Threshold	2347	(1-2347)
Fragment Threshold:	2346	(256-2346)
Beacon Interval:	100	(20-1024 ms)
DTIM Interval:	1	(1-255)
Preamble Type:	C Long	Auto
IGMP Snooping:	Enabled	O Disabled
RIFS:	Enabled	O Disabled
Link Integration:	C Enabled	Disabled
CPE Type:	Muth-Clie	nt O Lan-to-Lan
Space in Meter:	1000	(0-15000 m)
Enable Traffic Shapi	ng	
Incoming Traffic Limit	102400	kbit/s
Incoming Traffic Burst	20	kBytes
Outgoing Traffic Limit	102400	kbit/s
Outgoing Traffic Burst	20	kBytes

Wireless Settings Wireless ACL

Wireless Access Control

- Why beneficial? = Added level of security
- **How does it work? =** Based on a MAC address list you can include or exclude clients that attempt to associate to your AP

Wireless Access Control

If you choose 'Allowed Listed', only those clients whose wireless MAC addresses are i control list will be able to connect to your Access Point. When 'Deny Listed' is selected clients on the list will not be able to connect the Access Point.

Apply Cancel	Access Control Mo MAC Address:	Mode: Disable -			
			Appl	y Cancel	
➡ MAC Address Select Edit	4	₽ MA	C Address	Select	Edit

Wireless Settings WDS Bridging Protocol

WDS (AP Repeating and Bridge Modes)

Wireless Distribution System (WDS) is a Bridging protocol that allows multiple bridges to communicate with each other

Association – Association is based on MAC address tables of remote bridges

Maximum connections – Up to 4 remote bridges may associate with each other

WDS Settings

A Wireless Distribution System allows interconnection of access point do this, you must set all interconnected APs in the same channel, inp other APs which you want to communicate with in the table below an function. This function will only work in Bridge and AP Repeater mode

WDS Separation:	Enabled I Disabled
Local MAC Address:	00:19:70:27:dc:b3
Remote AP MAC Address 1:	
Remote AP MAC Address 2:	
Remote AP MAC Address 3:	
Remote AP MAC Address 4:	

How do you configure a WDS Network?

WDS Examples

WDS applies to Wireless Bridge and AP Repeating modes.

Typical Configurations:

- Point to Point (P2P)
- Point to Multi-Point (PXP)
- Access point with repeating (APR)

Wireless Settings WDS Point-to-Point



Add the remote bridge A's MAC address into Bride B's WDS table

Wireless Settings WDS Point-to-Multi-Point



Add the remote bridge C's MAC address into Bride A's WDS table and A's into C's

Wireless Settings WDS Point-to-Multi-Point



Wireless Settings WDS RELAY



Wireless Settings WDS LOOP's

CAUTION: WDS Is Not Designed To Handle Bridge Network Loops!

- What types of Networks canWDS Bridge Networks support Start or treeI Create using WDS?topologies. Ring or mesh Networks are NOT
supported and will create network Loops.Will STP Prevent WDS Loops?No, WDS is implemented at the Wireless Drive
 - **Vill STP Prevent WDS Loops?** No, WDS is implemented at the Wireless Driver level and STP works at the Layer 2 Bridge Layer. A loop will create a packet storms at the wireless driver level.

The next couple of slides will show two common loop issues operators can create.

Wireless Settings WDS LOOP Example 1



Wireless Settings WDS LOOP Example 2



Wireless Settings AP Repeating



Wireless Settings WDS Performance

WDS Throughput Performance Impact.

QUESTION: Does WDS Bridging affect throughput?

ANSWER: Yes, the impact on performance depends on the Network setup. Point to Point networks suffer little to no effects. Point-to-Multipoint networks Vary. Adding a relay point or a repeater will cut performance about 50% as it needs to Receive and Transmit every packets.

The next few slides will show some real examples.

Wireless Settings WDS P2P Performance



Wireless Settings WDS P2P Relay Performance



Wireless Settings WDS AP Repeating Performance



Wireless Settings

WDS 3 AP Repeaters Performance



Status

Information	4
This page shows the current status	s and some basic settings of
System Information	-
Device Name	ap27dcb3
MAC Address	00:19:70:27:dc:b3
Country/Region	United States
Firmware Version	3.0.8
LAN Settings	
IP Address	192.168.1.1
Subnet Mask	255.255.255.0
Gateway IP Address	0.0.0.0
MAC Address	00:19:70:27:dc:b3
Wireless Settings	
Operation Mode	AP
Wireless Mode	802.11B/G/N
SSID	Wireless
Encryption	Open System
ACK Timeout	35 us
WMM Enable	On
Noise Floor	-96 dBm

Network Activity This graph displays throughput information for both the Wireless and Ethernet



Association List

This table shows the MAC Address, IP Address and RSSI for each associated device(s).							
¢ <mark>VAP</mark> Index	MAC Address	Signal Strength	¢ ^{Noise} Floor	Connection Time	Last IP	Action	
1	5c:0a:5b:4d:b4:49	-52	-96	2010-1-1 00:07:37	206.214.62.102	Kick	

Statistics

This page shows the packet counters for both transmission and reception over the respective wireless and Ethernet networks.

	Received	Transmitted
Wireless		
Unicast Packets	2194	2032
Broadcast Packets	1595	6911
Multicast Packets	132	0
Total Packets	3921	8943
Total Bytes	769364	958419
Ethernet		
Total Packets	45400	22087
Total Bytes	7135072	10684001

ARP Table

This table displays ARP information.

\$ IP Address	MAC Address	Interface
192.168.1.2	00:0C:F1:D7:CF:DC	br0
192.168.1.5	20:6A:8A:4D:A8:9A	br0

Bridge Table

This table displays bridge information.

\$ MAC Address	Interface	Ageing Timer(s)
:08:99:97	LAN	66.06
80:82:be	LAN	0.22
7a:75:a7	LAN	2.87

Tools – Wireless Client

Site Survey – For client mode

Wireless Site Survey

This page provides a tool to scan the wireless network.

\$ SSID	<pre>\$Frequency/Channel</pre>	MAC Address	¢ Wireless Mode	Signal Strength	Security
linksys	2412MHz(1)	00:1d:7e:40:03:72	802.11B/G	-41	WPA2
L-COM	2437MHz(6)	00:19:70:00:f5:44	802.11B/G/N	-58	NONE
xfinitywifi	2437MHz(6)	18:ef:63:b3:06:01	802.11B/G	-93	NONE
fabwifi	2437MHz(6)	00:25:9c:ac:4c:f0	802.11B/G	-76	WPA

Wireless Site Survey

This page provides a tool to scan the wireless network.

\$ SSID	Frequency/Channel	MAC Address	♦ Wireless Mode	Signal ♦ Strength	Security
linksys	2412MHz(1)	00:1d:7e:40:03:72	802.11B/G	-41	WPA2
L-COM	2437MHz(6)	00:19:70:00:f5:44	802.11B/G/N	-48	NONE
xfinitywifi	2437MHz(6)	18:ef:63:b3:06:01	802.11B/G	-93	NONE
fabwifi	2437MHz(6)	00:25:9c:ac:4c:f0	802.11B/G	-76	WPA
TWCWiFi	2437MHz(6)	18:ef:63:b3:06:02	802.11B/G	-92	NONE
CableWiFi	2412MHz(1)	68:bd:ab:6a:43:03	802.11B/G	-92	NONE
optimumwifi	2412MHz(1)	68:bd:ab:6a:43:00	802.11B/G	-90	NONE
xfinitywifi	2462MHz(11)	ac:a0:16:5c:37:01	802.11B/G	-92	NONE
CableWiFi	2462MHz(11)	ac:a0:16:5c:37:03	802.11B/G	-91	NONE

Scan

Tools – Ping Watchdog

Ping Watchdog

Ping Watchdog

This page provides a tool to configure the Ping Watchdog. If the fail count of the Ping reaches a specified value, the watchdog will reboot the device.

Why?

- Increases reliability
- Reduce field service calls

How?

Monitors its connection to a reference point

IP Address to Ping:	206.214.62.38
Ping Interval:	10 seconds
Startup Delay:	120 seconds(>120)
Failure Count To Reboot:	2
Failure Count To Reboot	Apply Cancel Pinging 286.214.62.37 with 32 bytes of data: Deply from 206.214.62.37: bytes -12 time(ins TIL-64 Roply from 206.214.62.37: bytes -12 time(ins TIL-64
ence point	paper prove the 244.52.371 bytes 12 time(int 11.444 Reply from 246.214.62.371 bytes 12 time(int 11.444 Reply from 246.2
	Reply from 206.214.62.37: bytes=32 time(int 11L-64 Reply from 206.214.62.37: bytes=32 time(int 11L-64 Reply from 206.214.62.37: bytes=32 time(int 11L-64 Reply from 206.214.62.37: bytes=32 time(int 11L-64

Tools – Data Rate Test

Data Rate test

Check the performance of available data rates.

- > Increase reliability
- Increase performance

	¢	Index	• 1	MAC Address		
	۲	1	00	:19:70:00:f5:44	4	
		R	efresh St	op		
	¢	Pa	cket Size			
¢ Rate	¢ 64 Bytes	¢ 256 Bytes	¢ 752 Bytes		Local Signal	Remote Signal
Auto	100%	100%	100%	100%	-52	-52
1M	100%	100%	100%	100%	-52	-51
2M	100%	100%	100%	100%	-52	-51
5.5M	100%	100%	100%	100%	-53	-51
11M	100%	100%	100%	100%	-53	-51
6M	100%	100%	100%	100%	-53	-52
9M	100%	100%	100%	100%	-53	-53
12M	100%	100%	100%	100%	-53	-53
18M	100%	100%	100%	100%	-52	-54
24M	100%	100%	100%	100%	-52	-52
36M	100%	100%	100%	100%	-52	-51
48M	100%	100%	100%	100%	-52	-51
54M	100%	100%	100%	100%	-52	-51
MCS0-6.5[13.5]	100%	100%	100%	100%	-52	-51
MCS1-13[27]	100%	100%	100%	100%	-52	-51
MCS2-19.5[40.5]	100%	100%	100%	100%	-52	-51
MCS3-26[54]	100%	100%	100%	100%	-52	-51
MCS4-39[81]	100%	100%	100%	100%	-52	-51
MCS5-52[108]	100%	100%	100%	100%	-52	-51
MCS6-58.5[121.5]	100%	100%	100%	100%	-52	-52
MCS7-65[135]	100%	100%	100%	100%	-52	-52

Tools – Antenna Alignment

Antenna Alignment

Proper Antenna alignment is essential for a reliable and efficient wireless network.

- Make sure Signal Strength is stable and strong enough for intended network.
- RSSI is based on 802.11 standard.

Antenna Alignment Use this page to align the antenna by link quality. Index ۵ MAC Address 1 00:19:70:00:f5:44 ۲ Refresh Stop Signal Strength: -48 dBm Current RSSI: 48 Transmit Packets: 22826 Receive Packets: 594

Tools – Speed Test

Measuring Throughput:

Simple and easy to run

- one Pair test
- Tx, Rx, Duplex testing
- Enter user name and password for remote device

Destination IP:	206.214.62.38		
User Name:	admin		
Password:	•••••		
Direction:	Transmit 💌		
TATUS: Tasi complete	Test		
TATUS: Test complete.			
RC: N/A DC: 27.7 Mbits/sec	Speed Test		
	This page allows you test th	e network speed between this device and another terminal.	_
X: 27.7 Mbits/sec	Destination IP ⁻	206.214.62.38	
DC NIA	User Name:	admin	
EST RESULT	Password:	•••••	
INTERNAL SECONDARY	Direction:	Duplex 🔻	
	STATUS: Test complete.	Test	_
	TEST RESULT		
	RX: 17.6 Mbits/sec		
	TX: 16.1 Mbits/sec		
			_
			_
	TX: 16.1 Mbits/sec		-

Management

Management:

- Remote Management options
- Hotspot
- Updating Firmware
- Backing up config files
- Password
- Certificates

Status	System	Wireless	Management	Tools		
Remote Settings »	Pomoto S	ottinge				
CoovaChilli Settings	Kemole C	bettings				
	Use this page to swi	tch services of remote console.				
Firmware Upload	Managament Brivaav Mada					
Configuration File						
Password Settings	Normal (Toloot	Secure Customized				
	SSH	Eorce HTTPS	- 3F			
Certificate Settings						
	SNMP Settings					
	Protocol Version	V2 🔻				
	Server Port:	161				
	Get Community:	public				
	Set Community:	private				
	Trap Destination	0.0.0.0				
	Trap Community	public				
	Location:					
	Configure SNMF	v3 User Profile				
		Apply	Cancel			

Configuration File

This page allows you to save current settings to a file or load the settings from the file which was saved previously. You may also reset the current configuration to factory default or reboot the device.

Save Settings to File:	Save	
Load Settings from File:		Browse Upload
Reset Settings to Default:	Reset	
Reboot The Device:	Reboot	

LAN2 Overview





- Power is supplied from the power supplied through LAN 1
- Lan2 has a power protection circuit, but do not insert PoE power into port, it wont work.



LAN2 Power Overview



Warning! Do not exceed 18V at the input

LAN2 power output comparison

L1 Cable Length (M)	L2 Cable Length (M)	LAN2 Max PWR (W)	LAN2 Min Voltage (V)
10	5	11.92	15.82
15	5	11.07	15.18
20	5	10.22	14.51
25	5	9.37	13.9
30	5	8.52	13.26
35	5	7.67	12.62
40	5	6.82	11.99

Note: Based on Cat5e 24AWG Ethernet Cable

Enabling LAN2

Once the load device is connected, you need to enable the power to the LAN2 port by enabling it in the firmware under basic settings.

Basic Settings

Use this page to configure the basic parameters of device.

Device Settings ap00fc3f Device Name: (max. 15 characters and no spaces) Network Mode: Bridge 💌 Ethernet 1 DataRate: Auto Ethernet 2 DataRate: Auto United States Country/Region: Secondary RJ45 Power: Enabled Oisabled Spanning Tree: Enabled Obisabled (1~30 seconds) STP Forward Delay:



External Antenna

ZCN-1523H-5-16 - Antenna Connector = 2 SMA RP female connectors.

- **Step 1** Turn off power
- **Step 2** Remove enclosure cover.
- Step 3 Remove 2 rubber plugs from enclosure.
- Step 4 Connect 2 adapter cables to antenna connectors.
- Step 5 turn on power switch and replace cover
- **Step 6** enable external antenna feature in firmware.

Cable Diameter should be no larger than 5mm









Basic Troubleshooting

Main Testing Areas

- Ethernet •
 - **Ethernet Connectivity** ٠
 - Firmware Not Loading ٠
 - ٠

- Wireless •
 - **Cannot Associate**
 - **Poor Performance**



Ethernet Troubleshooting

Ethernet Troubleshooting

- Main problem = no power
- What power supply is being used?
 - Customers
 - OEM
- Length of cable: injector to device
 - 50' + 12v supply
 - >50' + 15v supply
- Can each be verified/replaced?
 - Supply
 - Cable

Ethernet "System"

Ethernet Connectivity

Ethernet Connection Testing

- Main problem = cannot access WEB utility
- Check with reference 50' CAT5e / CAT6 cable from injector to DUT + reference 12V power supply
 - Step 1: Default unit
 - Step 2: Check LED indicator
 - Step 3: Ping 192.168.1.1
 - Step 4: Login to 192.168.1.1
 - Step 5: Power cycle unit multiple times to check for intermittent problem







Firmware Not Loading

Ethernet Is Good but cannot Access WEB Utility

Reported Symptom = cannot access web utility

- Check the following:
 - Power and/or LAN light stay amber color
 - May be able to ping device, but nothing more
- Possible Causes
 - Improper firmware loaded
 - Firmware update was interrupted
- Solution
 - Re-load firmware using TFTP connection





Firmware Not Loading

Re-loading firmware via TFTP connection

Configure PC as follows:

- Change IP Address to 192.168.0.36
- Install and Configure TFTP Server
 - Power and/or LAN light stay Amber color
 - May be able to ping device, but nothing more
- Possible Causes
 - Improper firmware loaded
 - Firmware update was interrupted
- Solution
 - Re-load firmware using TFTP



🍣 Tftpd32	
Current Directory F:\Skyport 2.0.11 TFTP Server Server interface 192.168.0.36 Tftp Server Tftp Client DHCP server Syslog server ap.img to 192.168.0.35 File size : 5560462 358912 Bytes sent 358912 Bytes/sec	
Current Action DACK: <timeout=5,></timeout=5,>	<u>></u>
About Settings	Help

Wireless Troubleshooting

Cannot Associate

- Access Point Mode
 - Verify settings
 - Verify Station can "see" it (hide ssid)
- Client Mode
 - Scan (site survey)
 - Same channel as AP
 - Same ESSID as AP
 - Verify settings
 - Associate with MAC
- AP Repeater / Bridge
 - Verify WDS settings
 - Verify settings

Wireless

Acquire from the customer

- → Network Diagram
- → Configuration Files
- → Clear Description Of The Fault and How To Duplicate
- → Site Survey / Location Info

Troubleshooting



Troubleshooting

Path Loss

Aggregate signal strength + adequate fade margin needed for successful communication :

 Received Signal = TxPWR-TxCableLoss +AntGain – FSP* + RxAntGain -RxCableLoss

*FSP = $20Log_{10}(MHz)$ + $20Log_{10}(Distance in Miles)$ +36.6

Fade Margin between 10-20 is normal. Greater distance = greater fade margin

Considerations:

- **Refraction** from the atmosphere (changes over time)
- Diffraction objects near radio path cause this effect
- **Reflection** can be caused from objects near and far from path

Troubleshooting



Physical Inspection

Physical Inspection

- The unit is checked for physical damage
 - Case integrity checked
 - Damage to connectors / jacks noted
 - Missing accessories noted
- The unit is checked for operation
 - Customers power supply used if supplied
 - Known-good power supply used if customer power supply is not available or fails to power unit on
- LED operation verified
- Current draw
 - Typical with 12v supply / 50' CAT5E = 0.3A on standby



Improper Power Used

How to tell if customer used wrong power supply?

VR2 / VR3 are voltage regulators as shown here circled in red.

When one or both units are burned it shows that an unacceptable level of voltage was applied to it.

We recommend power supplies between 12 ~ 15V



Throughput Testing Setup

Throughput Testing - Baseline

- Use CAT5e or CAT6 shielded cables
- Test PxP between 2 PCs to ensure reference
 - TCP overhead = ~8%
 - UDP overhead = ~6%





Throughput Testing Setup

Wireless Testing

- Setup should be so that RSSI at either unit is approximately -35~-40 when both units are known reference units (conducted or radiated)
 - If displayed RSSI is ~>8-10dB worse at DUT, the receive is most likely defective
 - If displayed RSSI at the reference unit is ~≤3dB less than reference, the Tx fails (DUT is in AP mode)

NOTE: RSSI should never be higher than -28dB as this can permanently damage the unit.



Throughput Testing Setup

Conducted Testing

- Provide enough cable separation between attenuators
- Use attenuators ≤20dB if possible
- If possible, do not string multiple attenuators in sequence





Throughput Testing Config

Throughput Settings

- JPerf Settings
 - 10 parallel streams
- Expected Performance (MCS7-20MHz BW) :
 - TCP = ~ 45Mbps

Server Settings

and commands	handreef even at as P	ALL ASSIL		1
Choose Perf Hode:	C Clert	Server address	Burt 8,003 (5)	Rus Perf
	C. Carrier	Paralel Stream	12	(Stop Perfi
	· Server	Listeri Port	5,001 0 Clent Lest	
		Num Connections	0.0	sai 🕡 😜

TCP Client Configuration



Wireless Considerations

Poor Performance

- Slow Utility Access
 - Check length of cable vs. power supply
 - Change Ethernet cable
 - Make sure not remotely connected through a wireless device
- Poor Wireless Performance
 - Verify no physical obstruction
 - Scan for wireless interference (site survey)
 - Same channel as AP
 - Same ESSID as AP
 - Exchange unit
 - Check wireless characteristics (VSA)
 - Output power
 - EVM



Installation Considerations

Are Channels 1 and 6 truly non-overlapping?

Consider Side bands



Best Practices

Installation

- Preconfigure units before installation
 - This ensures that the unit and accessories will work as expected
- Perform site survey to select optimal channel
- Determine and circumvent obstructions to Fresnel zone

Antenna Directivity

Antenna Alignment **2** Pole mounted Skyport's Use this page to align the antenna by link quality. Back to Back wiilig 8 sign Mestiealgtep anation Antenna MAC Address Index \$ 00:19:70:00:f5:44 directivity, would be lower if just due to multipath. Refresh Stop Signal Strength: -37 dBm Current RSSI: 59 Transmit Packets: 2856 **Receive Packets:** 533

Antenna Radiation





Regulatory Overview

Title 47 Part 15 subpart C section 247 (

Point to Multi-point

- Radio = 30dB Max Peak Power
- Antenna = 6dBi Max Gain
- Antenna > 6dBi, the Radio must be reduced by corresponding amount?



? Why would someone want to have a higher gain antenna and reduce the TX power of the radio ?

Regulatory Overview

Title 47 Part 15 subpart C section 247 (

2.400 – 2.483 GHz

If Antenna gain is > 6dBi, then for each 3 dBi of gain requires a 1dB decrease in Radio TX power.

5.725 – 5.850 GHz

Antenna may have > gain than 6dBi without any reduction in Radio TX Power.

Radio (dBm)	Antenna Gain (dBi)	Total EiRP (dB)
30	6	36
30	50	80

2.4GHz P2P Rule 1↓3↑ up

Radio (dBm)	Antenna Gain (dBi)	Total EiRP (dB)
30	6	36
29	9	38
28	12	40
		•••
20	36	56



Regulatory Overview

Title 47 Part 15 subpart E section 407 (

UNII Band	Max conducted power	Max Antenna Gain (dBi)	DFS + TPC
1 — (5.15–5.25 GHz)	50 mW	6 *	NA
2 – (5.25–5.35 GHz and 5.47–5.725 GHz)	250 mW	6 *	Required
3 — (5.725–5.825 GHz) – Multi-point	1 W	6 *	NA
3 – (5.725–5.825 GHz) – Fixed P2P	1W	23 #	NA

* If Antenna gain is > 6dBi, then the radiator must be decreased by a corresponding amount. # If Antenna gain is > 23dBi, then the radiator must be decreased by a corresponding amount



SatelliteDish.com 954-941-8883